

## 1. PRIVACY POLICY OF DAVID PIERIS SOLAR ENERGY (PRIVATE) LIMITED.

David Pieris Solar Energy (Private) Limited ("David Pieris," "we," or "us") is committed to safeguarding your personal information. This privacy policy ("Privacy Policy" or Policy") outlines how we collect, use, share, and protect your personal data when you interact with our website, mobile applications, online services or communicate with us. At David Pieris, we believe that your privacy is important. This Privacy Policy explains how we handle your personal information, and should you wish to accept, you hereby consent for the collection, processing, and use of your personal data and you acknowledge, agree that you have read and understood the terms and conditions of the Privacy Policy as set forth below.

## 2. WHAT PERSONAL INFORMATION DO WE COLLECT?

We collect different types of information for various purposes with the ultimate objective of providing and improving our product and services to you. Please note that we may also use any or all of this information to comply with the law and as and when required by the relevant authorities.

Personal information is any information about an individual who is identified or reasonably identifiable. This may include customer name, date of birth, address, contact details, identification documents, financial information, transaction history, preferences and other types of data.

2.1 We may collect personal information that you submit to us through the Services, which include:

- Name
- Email address
- Contact no
- Location

2.2 WE ALSO MAY COLLECT INFORMATION ABOUT YOUR ACTIVITY ON OUR WEBSITES, WHICH MIGHT INCLUDE:

- frequency of visits to our website
- Average length of visits;
- Pages viewed during a visit.

2.3 WE MAY USE VARIOUS TECHNOLOGIES TO COLLECT INFORMATION ABOUT YOUR ACTIVITIES ON OUR WEBSITES, INCLUDING:

- Cookies (If not selected may affect certain or all functionalities);

We may process your information further.

### 3. HOW WE USE THE COLLECTED PERSONAL INFORMATION

We may use the personal information that is collected from you to provide requested products and services and for our internal business purposes, including, but not limited to:

- Responding to your requests for our unique products and services;
- To process your transactions and to provide you with transaction and post transaction-related services, providing, improving, and marketing our products and services, including site content and performance;
- Evaluating your use of our services;
- Providing advertising for products and services that might interest you; Responding to your requests for information;
- Communicating with you by e-mail, postal mail or courier, and/or telephone about products or services that may be of interest to you;
- Maintaining and managing your account with us;
- Keeping you updated on the issues that are relevant to your business relationship with us;
- Monitoring your compliance with any terms and conditions associated with our products and services, including to confirm your identity;
- Performing other functions as described to you at the time of collection or pursuant to your consent.

In addition, certain information we collect, such as the IP address of any computer or other device that you use to access our website and any other domains that may be operated by the Company, will be used to monitor and investigate possible violations of and enforce

any terms and conditions associated with our products and services or other applicable agreements between you and us.

#### 4. HOW WE SHARE PERSONAL INFORMATION

We may share your personal information with third parties for the purposes for which we collected it, or for other purposes that are related, compatible, or ancillary to those purposes, such as:

- With our affiliates, subsidiaries, and Group companies, for internal management, administration, and reporting purposes.
- With our service providers, contractors, and agents, who perform functions or services on our behalf, such as IT, data processing, hosting, storage, security, marketing, analytics, verification, payment, and delivery services.
- With our business partners, associates, and intermediaries, who offer or provide products and services that may be of interest to you, or who facilitate or assist us in providing our products and services to you.
- With government agencies, regulators, law enforcement, courts, and dispute resolution bodies, who require or request us to disclose your information for legal or regulatory purposes, or who are involved in any legal or dispute resolution proceedings involving you or us.
- With other parties, who you have authorized or consented to receive your information, or who acquire or are interested in acquiring any part of our business or assets.

#### 5. INFORMATION COLLECTED BY THIRD PARTIES

For our website users' convenience, we may provide links or otherwise refer you to third parties, such as operators of Internet services linked to from our websites, that may collect personal information from you. In addition, we may invite your participation in various promotional initiatives through its presence on social networking websites and blogs operated by third parties, such as LinkedIn, Facebook, Twitter, Wordpress etc. Personal information collected by these third parties is not covered by this policy.

In addition, we may provide you with links to “share” any the Company content with other third parties via email or certain social networking websites for your convenience. Data transmitted during such linking, including but not limited to your email address or the email address of the party receiving such data, shall not be tracked by us. Use of our data by any such third party shall be at their discretion and risk. Personal information collected by these third parties is not covered by this Policy, and we shall not be bound in any manner by any claims and/or liabilities arising thereto.

If we share information with third parties (other than our service providers) as described above, we cannot control the privacy practices of those third parties, and they may not comply with the restrictions that we describe here.

## 6. HOW DO WE PROTECT YOUR PERSONAL INFORMATION?

We use commercially reasonable security measures (including physical, electronic, and procedural measures) to help safeguard personal information against loss, misuse, damage or modification, and unauthorized access or disclosure. However, no system for transmitting or storing information electronically can be completely secure. Therefore, we cannot guarantee that personal information or other communications will always remain secure.

## 7. MINOR'S PRIVACY:

We do not knowingly collect personal information from minor children. If we learn that we have collected personal information from a child who are in the minor category, we will delete that information from our database.

## 8. PRIVACY POLICY CHANGES:

This Policy provides a general statement of the ways in which the Company aims to protect your information. We may, however, in connection with specific products or services offered by us, amend statements to this Privacy Policy or supplement this Policy with another.

We may also occasionally update this Privacy Policy to reflect changes in our practices concerning the collection and use of your information. As a result, we encourage you to

review the Privacy Policy before accessing the websites or otherwise furnishing data to us. In order to assist you in determining whether our Policy has changed, we will list at the top of the Policy the most recent date on which we updated it. If we make any material changes to this Policy, we will notify you by posting notice of the changes on the websites or by other appropriate means.

## 9. DATA TRANSFERRING

Your personal data may be handled at a cloud system within the territory of Sri Lanka or outside where the data protection laws may differ from those of your jurisdiction. If you are outside Sri Lanka and consent to provide information to us, your personal data might be transferred to Sri Lanka and process.

Your consent to this Policy followed by your submission of such information represents your agreement to that transfer.

## 10. POLICY REVIEW:

We reserve the right to change or update this Policy at any time without prior notice to you, be required to change our Privacy Policy to comply with or be consistent with changes in the applicable law and regulations as well as our business operations or policies by placing a prominent notice on our site. Such changes shall be effective immediately upon posting to this site. As such, we encourage you to check our Privacy Policy at our website from time to time.

This Privacy Policy shall be governed by the Laws of the Democratic Socialist Republic of Sri Lanka.

Effective Date: 08-Nov-2024

Last Update: 08-Nov-2024